



## About iNTACS™

iNTACS stands for “International Assessor Certification Scheme” and is a scheme for education and certification of assessors. It is an independent organization that works on a not-for-profit basis.

### The main objectives of iNTACS are:

- Support and development of ISO/IEC 15504 compliant models
- Certification of ISO/IEC 15504 Assessors
- Accreditation of Certification Bodies
- Development and maintenance of syllabi for assessor trainings compliant to the requirements of specific domains (i.e. Aerospace, Automotive, Medical Devices, Banking & Finance, Health ...)

### Certification Bodies:



Am Weichselgarten 19  
91058 Erlangen  
[www.isqi.org](http://www.isqi.org)



An den drei Hasen 31  
61440 Oberursel  
[www.vda-qmc.de](http://www.vda-qmc.de)

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International Assessor  
Certification Scheme

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### Contact:

#### iNTACS Office

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The International Assessor Certification Scheme has been developed in response to requests from industry and IT experts for educating and certifying assessors in compliance with ISO/IEC 15504.

**The intended audience is:**

- internal assessors, e.g. those who usually perform internal quality assurance and/or internal process improvement
- external assessors, e.g. consultants or those employed or working on behalf of purchasing organisations or third party certification bodies (registrars)
- process practitioners, e.g. consultants, quality personnel, process improvement teams

iNTACS offers certification based on the ISO/IEC 15504 (SPICE) standard. This standard represents a framework for designing processes for, and evaluating processes within, an organization; it also defines the requirements for implementing assessment methods in order to ensure the quality and objectivity of assessment results.

Automotive SPICE® is a process model developed within the automotive sector in accordance with the rules and guidelines given in ISO/IEC 15504. The major objective here was the aligning of assessments and process improvement programmes for software-based system, in particular with automotive suppliers. For a number of years now assessors in the automotive industry have been qualified and certified following this model in accordance with iNTACS™ regulations with great success. Today, this qualification approach has become a standard within the automotive industry and a pre-requisite for the approval and acceptance of assessment results. Automotive SPICE® is a registered trademark of Volkswagen AG.

According to the scheme assessors can receive one out of the following, depending on individual assessment experience and further specified requirements:

**Provisional Assessor**

This is the entry or training grade for the assessor who has the appropriate personal attributes, academic, professional and technical competencies but lacks the required assessment experience.

**Title: iNTACS™ Provisional Assessor (ISO/IEC 15504)**

**Competent Assessor**

This grade applies if the assessor meets defined requirements of assessment experience. The assessor is capable of leading assessments either individually or as a team leader.

**Title: iNTACS™ Competent Assessor (ISO/IEC 15504) or iNTACS™ Competent Assessor (ISO/IEC 15504) for Automotive SPICE®**

**Principal Assessor**

This grade applies to assessors who have extensive assessment experience and have led assessments as a leader of assessment teams comprising two or more persons, and who continuously contribute to the understanding and interpretation of ISO/IEC 15504 based models in the community. Principal assessors are allowed to train assessor applicants.

**Title: iNTACS™ Principal Assessor (ISO/IEC 15504)**

Certification according to the scheme is available without any restrictions to all applicants who satisfy the certification requirements. Besides assessment experience participation at an accredited training and a passed examination are required.

**The following course types are accredited in the iNTACS scheme:**

iNTACS™ certified ISO/IEC 15504 Provisional Assessor  
iNTACS™ certified ISO/IEC 15504 Competent Assessor  
iNTACS™ certified ISO/IEC 15504 Competent Assessor (Automotive SPICE®)

Only courses with this title and a valid accreditation are reviewed and authorized by iNTACS.

The exam is taken after the course. In order to become a certified assessor a successful examination and a certification are required.

Certified assessors maintain their qualification and status if they continuously practice and further their knowledge. In order to maintain an iNTACS accreditation one has to report practical assessment experience and further education to iNTACS on a yearly basis and pay a yearly certification fee.

**Assessor Performance Control**

Every year certified assessors need to prove their qualification to a certification body of iNTACS. Besides the assessment hours recorded over the year, Competent and Principal Assessors further have to collect evidence of experience. Experience Evidence (EE) can be gained by e.g. participation in Gate4SPICE events, attending public SPICE presentation, as well as visits to selected conferences, publications etc.

**For further information please visit [www.intacs.info](http://www.intacs.info) or send us an e-mail to [office@intacs.info](mailto:office@intacs.info)!**